Background
The Department of Residence Life conducted a survey in September of 2003 of all on-campus residents. Topics covered on the survey included move-in preferences of students as well as an evaluation of the “Residence Hall Move-In Assistance Day”. This is the second year the survey has been conducted.

Surveys were distributed to all on-campus residents during required floor meetings occurring the first week of school. Of the approximately 8,000 students living in residence halls directly supervised by the Department of Residence Life, 1527 completed the survey, providing a 19% response rate.

Results

When did you move into your residence hall?
- 70% of residents moved in on the first available day which was designated as “Move-In Assistance Day” (Sunday).

Why did you move in on this day? (select all that apply)
- 37% said Parents’ or guardians’ work schedule
- 37% said to prepare for school
- 25% said to avoid crowds

Who came with you when you moved in? (check all that apply)
- 79% of residents moved in with their parents or guardians
- 32% came with siblings age 13 or older
- 11% came by themselves.

Please indicate the city closest to your hometown.
- 31% came from the Houston area
- 25% came from the Dallas/Fort Worth/Arlington area
- 8% came from the San Antonio area
- 8% came from the Austin area

Did you know that Sunday, August 24, was designated as “Residence Hall Move-In Assistance Day”?
- 69% said yes

If yes, how did you hear about “Residence Hall Move-In Assistance Day”?
- 40% said New Student Conferences
- 19% said word of mouth
- 14% said other
- 6% said website

If no, what would have been the best way to let you know about it before you moved in to your residence hall?
- 40% said through their neo email account

How would you rate the event?
- 79% rated the event as good or excellent

How would you rate the move-in assistance?
- 65% rated the assistance as good or excellent

Residence Hall Move-In Assistance Day provides a number of services to assist students with move-in.

How important do you think each of these services is during move-in? (very important only)
- 94% said free parking
- 86% said designated unloading zones
- 71% said carts available at no charge
- 55% said water stands
- 53% said volunteers helping to direct traffic
- 50% said volunteers helping to move belongings
- 35% said people greeting them when they arrive
- 29% said that having a designated move in day

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For a complete report, please contact the Department of Residence Life.